What is it used for?
The LATITUDE Communicator is designed to collect information from your implanted device and send it to your health care team to assist them in managing your ongoing care.

This is not an emergency medical system.

How does it work?
Once your Communicator is set up (flip over for setup steps), it will periodically check your device on a schedule set by your clinic. Sometimes this will happen automatically, and other times the Communicator may need your assistance. Simply press the flashing Heart button when it blinks to help complete the device check.

Helpful Information About the LATITUDE Communicator

If you see... This means... What to do...
The Communicator needs help completing a previously scheduled device check. Note: This does not indicate a problem with your implanted device. Press the Heart button.
Stay next to the Communicator until data is sent.
Data from your implanted device has been sent to the LATITUDE system. No action needed.
OR There is a potential problem that needs to be addressed by your health care provider. Call your health care provider.
Your Communicator is having a problem connecting. Refer to the Troubleshooting section of your patient manual.

What do the lights mean?

Where to place your Communicator.

• Near an electrical outlet that is easily accessible.
• Close to where you sleep or near your bedside, within 10 feet (3 meters). If this is not possible, place your Communicator where you spend a considerable amount of time each day.
• Where you can sit comfortably and see the front of the Communicator.
• Depending on the connection method used:
  • Standard telephone line: Near a telephone wall jack.
  • Cellular data network: In a location where you get a good signal.
  • Internet (using the LATITUDE USB Ethernet Adapter): Near your Internet modem/router.
  • Internet (using the LATITUDE Wireless Internet Adapter): The Communicator may be placed in a separate room from your Internet modem/router, but it must be within 100 feet (30 meters) of the LATITUDE Wireless Internet Adapter.

NOTE: The adapter must remain connected to your Internet modem/router, not the Communicator.

• Where the Communicator and all its cables and accessories will be kept dry and not exposed to humidity or potential water contact.
Choose your one connection method:
A. Standard telephone line
B. Cellular data network
C. Internet (using the LATITUDE USB Ethernet Adapter)*
D. Internet (using the LATITUDE Wireless Internet Adapter)*

*Requires an adapter kit—available separately.

1. Connect cables for your one connection method (A, B, C, or D).
   A. Standard telephone line
   B. Cellular data network
   C. Internet (using the LATITUDE USB Ethernet Adapter)
   D. Internet (using the LATITUDE Wireless Internet Adapter)

2. Leave your Communicator plugged in.

3. Press the flashing Heart button on the LATITUDE Communicator.

4. Wait while data sends. This could take several minutes.

   - Collecting data from your implanted device
   - Sending data

5. The indicator will flash.

   - Indicator will turn green (This may take up to 30 seconds)

6. Remove cap and insert USB Adapter

7. Press the button on back of the MultiConnect BE

   - Pressing this button will allow it to check your implanted device when scheduled by your health care provider.

8. Wait until only the green light on the front is lit green. (This may take up to 30 seconds)

9. The indicator will flash.

   - If any of the waves on your Communicator are yellow (flashing or solid), refer to the troubleshooting section of your patient manual.
   - For more help, contact your health care provider or call Patient Services at 1-866-484-3268.

   - If your lights are lit as shown above, setup is complete! The lights will turn off automatically after 2 minutes.